Dear Parent/s

I am pleased to inform you that our school will be providing parents with access to a new, convenient, online parent portal called QParents.

The QParents web and mobile application provides an easier way for you to interact with our school. Parents will have secure, online access to their child’s student information, anytime, anywhere, through a smartphone, tablet or computer.

QParents allows parents to connect instantly with our school to access and manage their child’s student information, including:

- Attendance and absence details, as well as the ability to notify the school of an absence
- Academic report cards
- Viewing unpaid invoice details, payment history, and making payments online
- Viewing and updating personal student details, including medical conditions and address
- Enrolment details

QParents will assist both staff and parents in sharing and responding to information in an efficient and effective way.

It won’t replace the traditional ways you communicate with our school, but it will provide another way to communicate with us!

The benefits of QParents

Convenience and time savings for parents

- Parents can view or update their child’s details without having to contact the school.
- Secure 24/7 online access.
- Available anytime, anywhere — access QParents on your smartphone, tablet or computer.

Greater transparency of information

- Improves accountability between parents and schools by providing parents with timely access to their child’s information online.
- Allows parents to engage more deeply in their child’s schooling.

**Improved administration efficiencies for schools**
- Allows schools to streamline their administrative processes and cut down on printing.

**What do you need to do to get started?**

Within the next few weeks we will be sending out emails or letters inviting one parent or guardian for each student to become a QParents Account Owner (QPAO). The QPAO will be able to register for QParents to access and manage the student’s information online. A student’s QPAO will be able to view the student’s information and submit requests to update some of the student’s details.

The QPAO will also be able to invite other people (such as another parent or family member), to view the student’s information. Once invited, these people can register for QParents as “delegated viewers”. A delegated viewer can see the student’s details, but cannot make updates.

When you receive your invitation email or letter, simply follow the instructions to register your QParents account. The process should take less than 10 minutes to complete. Invitations sent by email will only ever come from no.reply@qparents.qld.edu.au. You will not be invited to register from any other email address or organisation.

If you do not want to register you can just ignore the invitation and your child’s student information will not be available to anyone through QParents.

**Identity Verification**

When registering as a QPAO, you will need to verify 100 points of identity documents online. The 100 points can be made up of documents in the following list:

<table>
<thead>
<tr>
<th>Identity Document</th>
<th>Points</th>
<th>Identity Document</th>
<th>Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australian Passport</td>
<td>50 pts</td>
<td>Australian Marriage Certificate</td>
<td>40 pts</td>
</tr>
<tr>
<td>Australian Driver Licence</td>
<td>50 pts</td>
<td>Australian Citizenship Certificate</td>
<td>40 pts</td>
</tr>
<tr>
<td>Australian Birth Certificate</td>
<td>50 pts</td>
<td>Change of Name Certificate</td>
<td>40 pts</td>
</tr>
<tr>
<td>Medicare Card</td>
<td>20 pts</td>
<td>Australian Visa (foreign passports)</td>
<td>20 pts</td>
</tr>
</tbody>
</table>

If you only have 60-90 points of the above ID documents you can still register for QParents, but you will need to attend the school for an additional check after you have registered online.

If you don’t have sufficient documents, you might like to nominate another parent as the QPAO.

For more information on the online identity verification process, see [https://qparents.qld.edu.au/#/help](https://qparents.qld.edu.au/#/help)
EQ ID
You will also need to have your child’s EQ ID (their Education Queensland identification number) in order to complete your QParents registration. It consists of 10 numbers and 1 letter and can be found on invoices or at the bottom of your child’s report card that was sent home via email.

Safe and secure
QParents is a secure portal that meets strict industry standards. The Department of Education and Training considers student information to be confidential (it is classified as PROTECTED by the Department). Only people with the right to access information about their child will be given an account. Additionally, as part of the registration process, 100 points of identity will need to be presented to prove that the person who is registering is the person the school invited.

Help and further information
For more information see https://qparents.qld.edu.au/#/about

For help, visit https://qparents.qld.edu.au/#/help or call 13 QGOV (13 74 68)

I know you will enjoy using QParents and I look forward to hearing about your experiences.

Yours sincerely

Neil Jenkins
Principal
Buderim Mountain State School